

**“Enhancing Interprofessional  
Collaboration and Learning for  
Strengthening Primary Health Care”**

July 21-23, 2021

Faculty of Medicine, Public Health and Nursing  
Universitas Gadjah Mada  
Yogyakarta, Indonesia

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## TUFH 2021 ABSTRACTS

Title	<b>THE CREATION OF AN INTERPROFESSIONAL CLINIC TO ADDRESS CHRONIC DISEASE PATIENTS THAT ARE LOST TO FOLLOW UP</b>
Type	Oral Presentation <i>What can we learn from your Primary Health Care Practice and Experiences?</i>
1st Author	<b>MARIE MECKEL</b>
Co-Authors	<b>Peggie Riedy, Jonna Gaberman, Jen Chaiken, Katherine Carey</b>
Country	<b>UNITED STATES</b>
Abstract N <sup>o</sup>	<b>TUFH767</b>
Content	<p><b>Problem:</b> During the pandemic it has been difficult to engage with patients that have essentially fallen out of care. This has been especially a problem for patients with chronic disease. Chronic disease requires regular check ins with patients. we have created an interprofessional virtual clinic to address the needs of patients that have been lost to follow up and have uncontrolled chronic disease. <b>Method :</b> we first created a list of patients who had not been in our clinic for one year and who had uncontrolled diabetes ( determined on an elevated hgb a1c over 11) we then as a team created a structure of how this program would run, how we would contact patients, connect with patients and ultimately engage with them. Our team members were pharmacy, nutrition, community health workers, a nurse manager, and a physician assistant. We created a script that community health workers would use to connect with patients, a check list of tasks that must be accomplished with patients and a graduation program and follow up plan for the patients once they became engaged in their health care. <b>Results:</b> this program began in April 2021; we will report out on our results at the conference <b>Conclusion :</b> interprofessional approaches to patients who have fallen out of care and who suffer from chronic disease has the potential to successfully address this issue.</p>