

**“Enhancing Interprofessional
Collaboration and Learning for
Strengthening Primary Health Care”**

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Title	THE HOSPITAL OF HOPE: STAFF EXPERIENCES OF A COVID-19 FIELD HOSPITAL
Type	Oral Presentation <i>High-Quality Learning and Collaborations in the Health Workforce</i>
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Abstract N ^o	TUFH601
Content	<p>An 862-bed COVID 19 field hospital, the Hospital of Hope' (HoH), was established at the Cape Town International Convention Centre specifically to cope with the effects of the COVID 19 pandemic in Cape Town, South Africa. By 12 August 2020 medical care had been provided to 1502 patients, referred from other healthcare facilities in and around Cape Town. The overall aim of the hospital was “to offer hope by delivering high quality, efficient inpatient care in response to the needs in the Cape Town metropole, while ensuring the safety and positive growth of staff.” In view of the anecdotal feedback staff indicating that the experience of working at the Hospital of Hope was extraordinarily positive, the aim of the study was to describe and assess the effects on staff and the health system of the “Hospital of Hope” during the first wave of the COVID-19 pandemic in Cape Town. A cross-sectional descriptive study design was employed using mixed methods including record reviews and interviews with key informants. The overwhelmingly positive feedback was largely explained by a person-centered approach, represented as a metaphorical "bull's eye" around which the emerging themes are centered. These included unity of purpose; flexibility and the extraordinary responsiveness to the healthcare platform's needs; courageous leadership and excellent teamwork coupled with rapid communication; adequate resources; and staff safety and support. We also describe the challenges and resulting continuous learning the emerged. We look forward to sharing our insights which may assist other healthcare teams.</p>